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## What is the My Wish program?

The 'My Wish' is a program coordinated by Heartland Hospice Moose Jaw in partnership with other community agencies and sponsors to assist terminally ill individuals who are seeking peace and closure with the realization of a final wish. Wishes are intended to be simple and carry little cost, but be rich in meaning for patients, families, and health care providers. A designate from Heartland Hospice Moose Jaw will coordinate effort to make a Wish come true within the Moose Jaw area.

## What are some examples of Wishes?

- Entertainment Tickets - *Event, Play, Sporting Event or Concert*
- Gift basket or item - *Favorite Food, Snack, Candles, Crosswords, Books, Gift Card, Flowers*
- Local travel - *Cab, Limousine, Local Paramedics, Local City Police, Local Fire Department, Gas Card*
- Personal Treatments - *Lotion, Massage, Hair Treatment, Pedicure, Manicure*
- Warm Blanket
- Visit from Family Member
- Trip home/Outing
- Visit from Family Pet
- Renewing Wedding Vows
- Purchase of a Toy
- Arrangements to FaceTime or Skype

## What are some examples of Wishes that are NOT included?

- Bill or Cash Payments
- Legal Assistance
- Purchase of Vehicles or Repair
- Property Improvements
- Traveling outside of the Province
- Funeral Costs/Payments
- Requests that are Political, Dangerous or Illegal
- Medical Supplies/Treatments
- Vacations

*Clients and families are encouraged to see other agencies/programs which may be able to assist them in the above examples or for Wishes which are beyond the ability of Heartland Hospice Moose Jaw.*

## Who qualifies for the 'My Wish' Program?

Any individual with a terminal diagnosis and a life expectancy of 6 months or less.



My Wish



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## Who can make referrals for the 'My Wish' Program?

- Medical Professionals – MD, RN, NP, Social Worker, Paramedics
- Family Members
- Parents/Legal Guardian

*Recipients must be capable of experiencing the Wish, an approval from their physician with a Release Form from their health care facility may be necessary.*

## How can I make a referral for the 'My Wish' Program?

- A phone call/email is made to the Heartland Hospice Moose Jaw designate
- The Heartland Hospice Moose Jaw designate will meet with the family/client and/or healthcare provider to complete the 'My Wish' Information Document
- The Heartland Hospice Moose Jaw designate will insure that the family/client will obtain physician approval and leave from the facility if needed.
- The Heartland Hospice Moose Jaw designate will contact other supporting agencies, businesses or sponsors to arrange for the granting of the Wish.
- Within 48 hours of receiving the request, the Heartland Hospice Moose Jaw designate will respond to the family/client if the wish can be granted
- The Wish experience will occur within 30 days if possible
- Client confidentiality and privacy must be maintained at all times
- Within 30 days of the Wish experience, families are asked to submit a written summary of the Wish experience and/or photo to Heartland Hospice Moose Jaw, along with the Photo Release Document signed and dated.

*The 'My Wish' experience will focus on the client and family members, and not to the attending health care staff or general public who may be present*

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*No photos or statements will be released to the media without the Heartland Hospice Moose Jaw's Photo and Media Release Form filled out by the family/client*

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*If Paramedic transport is required, it is advised that contact between Paramedics and the family/health care agency be made 24hrs prior to transport – to gather information regarding health status and the safety of transporting the client*



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## Who is the Heartland Hospice Moose Jaw designate that I could contact?

Listed below are the list of Heartland Hospice Moose Jaw designates that you could contact for the 'My Wish' Program:

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|----|-----------------|--|--------------|
| 1) | Glynnis Eberts: | <a href="mailto:geberts@sasktel.net">geberts@sasktel.net</a>       | 306-631-3812 |
| 2) | Grant Rathwell: | <a href="mailto:shangra1@sasktel.net">shangra1@sasktel.net</a>     | 306-631-0084 |
| 3) | Angela Sereda:  | <a href="mailto:asereda@moosejawems.ca">asereda@moosejawems.ca</a> | 306-690-6414 |



## Our Mission

*To support the provision of compassionate holistic care to those nearing the end of their physical life.*

## Our Vision

*To establish a Hospice Palliative Care Facility in our community that provides physical, emotional, spiritual, social and psychological care for individuals and their families.*